

November 21, 2022

Yokohama Off-Highway Tires America, Inc.
201 Edgewater Drive, Suite 285
Wakefield, MA 01880

Transport Canada Recall No. **2022-621**

IMPORTANT SAFETY RECALL

To: Yokohama Off-Highway Tires America, Inc. Dealer Customers

Subject: Recall of Certain Alliance Brand Tires Made in India, Product Nos. 54300010, 54300200 and 31900005 and Certain Galaxy Brand Tires, Product No. 551166-33

YOHTA Noncompliance Recall Canada 2022

Transport Canada Recall No. **2022-621**

This notice is sent to you in accordance with the requirements of the *Canada Motor Vehicle Safety Act*. Yokohama Off-Highway Tires America, Inc. (YOHTA) will initiate a recall of the tires listed below, manufactured in India, that do not conform to Canada Motor Vehicle Safety Standard (CMVSS) 119 and Motor Vehicle Tire Safety Regulation requirements for the four-digit manufacturing date code appearing as the last four characters in the Tire Identification Number (TIN) appearing on the sidewall of the tire. The date code is incorrect and would therefore make it difficult for an owner to confirm if the tire is subject to recall. In addition, the incorrect date code does not accurately identify the age of the tire to the owner.

We are committed to quality and focused on safety and want to urge consumers to act promptly to replace these tires.

YOHTA will coordinate the replacement of these tires sold to customers through local YOHTA dealers at no charge to the customer or to the dealer for a period of approximately six months following the receipt of the Recall Notice by the customers.

I. REASON FOR THE RECALL

YOHTA has determined that the manufacturing date codes included in the TIN on the tires listed below and produced at the YOHT manufacturing facility located in Tirunelveli India are not compliant with CMVSS 119 and *Motor Vehicle Tire Safety Regulation* requirements for the four-digit manufacturing date code included in the TIN appearing on the sidewall of the tire. The tires subject to this recall are listed in the chart below. In order to be eligible to participate in this recall process, a tire must have all of the same sidewall markings for: i) brand name, ii) size, iii) model name, iv) load range and v) manufacturing date code (the last four digits of the TIN)), as one of the tires listed in the chart below (collectively, the "Five Characteristics").

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Description of Tires Subject to Recall

|-----Five Characteristics-----|

Brand	Size	Model Name	Load Range	Manufacturing	
				Date Code	Product No.
Alliance	11L-15 FI	High Speed Rib	Load Range F	5219, 0420, and 2020	54300010
Alliance	9.5L-15AL	High Speed Rib	Load Range D	2020 or 5220	54300200
Galaxy	12.5L-15FI	Impmaster 350	Load Range F	0721	551166-33
Alliance	11L-15 FI	Stubble Proof 319 SPH	Load Range D	2121	31900005

II. SERVICE ACTION REQUIRED BY AUTHORIZED YOHTA DEALERS

- 1) If you have not already done so, check your current NEW tire inventory. If you have tires that meet the above, Contact YOHTA Recall Support Coordinator Richard Sergi toll free at 844-921-2778, or by email at RECALL@Yokohama-oht.com to arrange to have these recall tires picked up for proper destruction and disposal. YOHTA will arrange for returned Alliance brand recall tires to be picked up by Yokohama Tire Canada (YTC), YOHTA's affiliate in Canada. YOHTA will arrange for returned Galaxy brand recall tires to be picked by Dynamic Tire Inc. (DTI).

You will be issued a credit for the new unused recall tires returned from your inventory.

- 2) Customers/end-users who have been identified by YOHTA as potential purchasers of the subject tires will be sent a letter requesting that they check all tires fitting the above description to determine whether the tire is included in this action.
- 3) YOHTA respectfully requests that dealers who sold any of the subject tires provide the names and addresses of such purchasers to the YOHTA Recall Support Coordinator, as quickly as possible. The customer contact information provided by dealers will be essential in making sure that important recall notifications are sent to the correct parties on a timely basis. The contact information provided will only be used for recall notification purposes.

- 4) Customers who have subject tires are instructed to Contact the YOHTA Recall Support Coordinator for assistance in locating a local YOHTA Dealer. Dealers should contact the YOHTA Recall Support Coordinator toll free at 844-921-2778, or by email at RECALL@Yokohama-oh.com to coordinate the shipment of replacement tires to the dealer, at no cost to the dealer.

The customer will be notified when the tires arrive at the dealer so that the customer can then schedule service visit at the dealer for the removal and replacement of the recalled tires. Following removal, the dealer will contact YOHTA Recall Support to arrange for the subject tires to be picked up for proper destruction and disposal.

- 5) The dealer will receive a \$40 CAD Administrative Fee per tire for removing a recall tire from inventory or from service and keeping it segregated from other tires until it can be picked up. In addition, the dealer will receive a \$40 CAD Mounting Fee for mounting and balancing each replacement tire. The dealer will invoice YOHTA for these fees, as well as for the cost of a replacement tire if taken from dealer's inventory. Invoices for these specific recall related services should be annotated "Recall" and sent to the YOHTA Recall Support Coordinator at RECALL@Yokohama-oh.com for processing. A credit will be issued to the account of the dealer for the invoice amount once the recalled tires have been received at the applicable YTC or DTI location in Canada.
- 6) When a customer/end-user brings a tire/wheel assembly or a vehicle in for inspection in connection with this recall, the dealer location must inspect all tires to determine whether the tire matches the Five Characteristics as noted above. Please make sure to closely check each tire.
- 7) The recall tires must be replaced with similar tires that are appropriate for the vehicle. If the appropriate replacement Alliance or Galaxy tire is not available in a timely manner from YOHTA, the dealer may replace the recall tire with another brand of comparable quality and price. The dealer will receive a credit for the cost of such the replacement tire. Do not assume that the recalled tire is the appropriate tire for the vehicle.
- 8) YOHTA has stated that the recall tires will be replaced at no charge to the customer for a period of approximately six months following receipt of the recall notice by the customer.

III. PROCEDURE FOR TIRES REMOVED FROM SERVICE

- Upon contact from an owner/end-user or a local dealer, the YOHTA Recall Coordinator will coordinate shipment of replacement tires to the local dealer, as needed.
- The customer/end-user will schedule a service appointment at the dealer location.

- The dealer will remove the recall tires, mount and balance the replacement tires and immediately contact the YOHTA Recall Coordinator to schedule the pickup of the recalled tires that have been removed from service. The dealer will issue an invoice to YOHTA as described above. Invoices should be clearly annotated “Recall”.

PLEASE NOTE: The Canada Motor Vehicle Safety Act prohibits the removal of the tire identification number unless the tire is destroyed or otherwise rendered permanently unusable.

IV. SIDEWALL DRAWING EXAMPLES

For your assistance in identifying the tires that are subject to this recall, we have attached a sidewall drawing for each subject tire, attached to this Notice. In order to be subject to replacement under this program, the tire must have sidewall markings that match the following Five Characteristics of one of the tires listed in the chart above. The Five Characteristics are: i) brand, ii) size: iii) model name, iv) load rating and v) manufacturing date code which are the last four digits of the TIN.

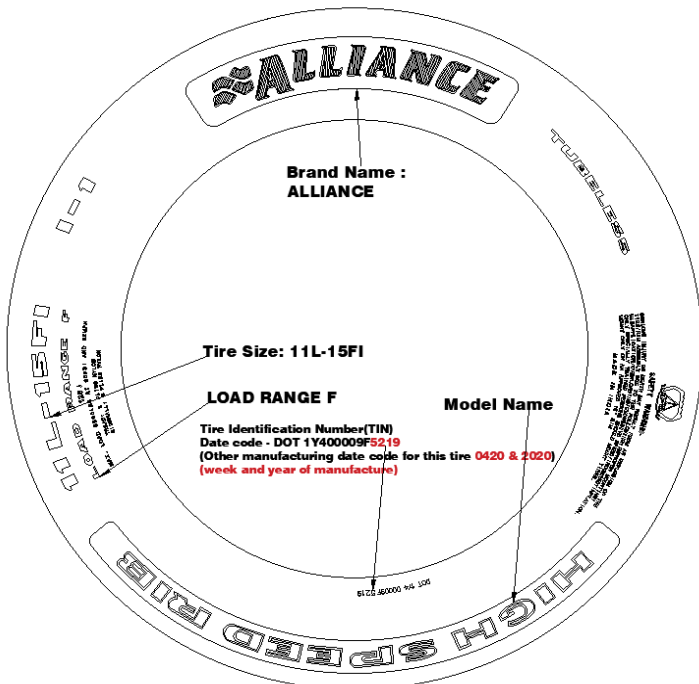
If you have further questions regarding this recall process, please contact YOHTA Recall Support Coordinator Richard Sergi toll free at 844-921-2778, or by email at RECALL@Yokohama-oht.com or the undersigned.

Thank you for your cooperation and assistance,

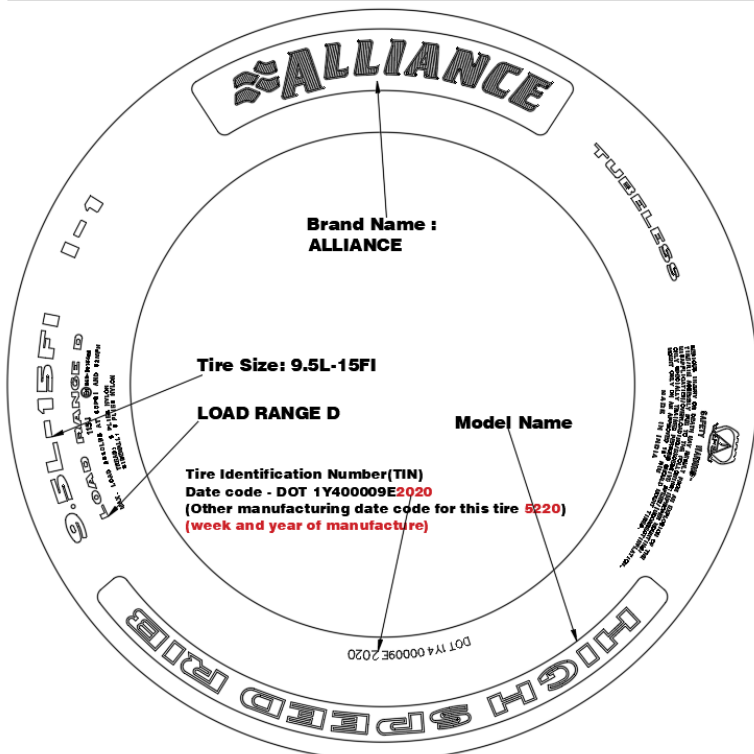
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Transport Canada Recall No. 2022-621 - Subject Tire Sidewall Drawings

Brand	Size	Model Name	Load Range	Manufacturing Date Code	Product No.
ALLIANCE	11L-15FI	High Speed Rib	Load Range F	5219,0420 or 2020	54300010

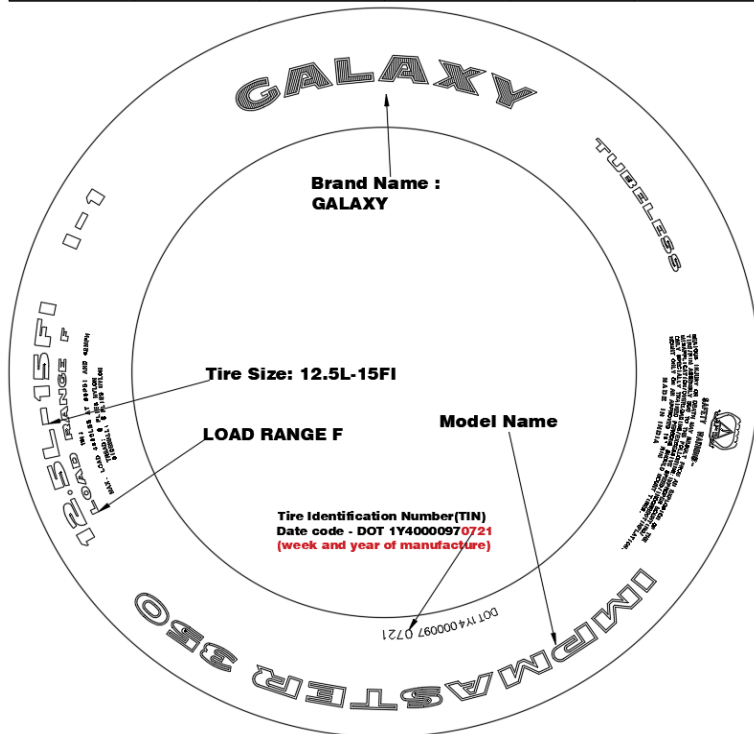


Brand	Size	Model Name	Load Range	Manufacturing Date Code	Product No.
ALLIANCE	9.5L-15FI	High Speed Rib	Load Range D	2020 or 5220	54300200



Transport Canada Recall No. 2022-621 - Subject Tire Sidewall Drawings Continued

Brand	Size	Model Name	Load Range	Manufacturing Date Code	Product No.
GALAXY	12.5L-15FI	Impmaster 350	Load Range F	0721	551166



Brand	Size	Model Name	Load Range	Manufacturing Date Code	Product No.
ALLIANCE	11L-15FI	319	Load Range D	2121	31900005

